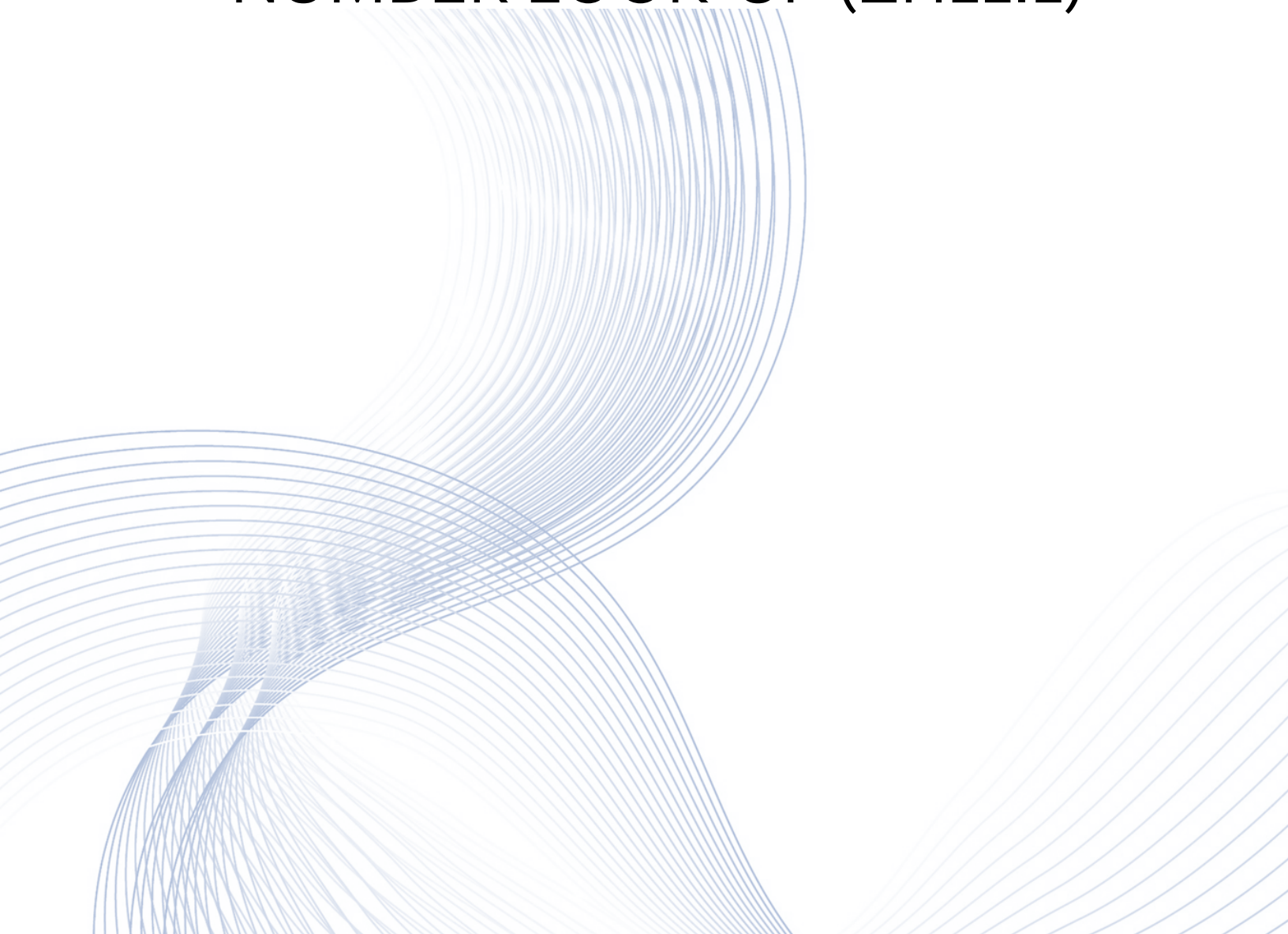


HRIS – Human Resources Information Solution

**RESOURCE GUIDE: AGENCY HR
GENERALIST - SOCIAL SECURITY
NUMBER LOOK-UP (ZH11.1)**



AGENCY HR GENERALIST - SOCIAL SECURITY NUMBER LOOK-UP (ZH11.1)

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Introduction

HRIS can determine at any time if a person is a current or former Employee of the State of Arizona by performing a search on the Social Security Number Lookup Form (ZH11.1).

This form makes a determination by comparing the social security number (SSN) keyed in on this form against all SSNs in the database. If a match is found, then the person is a current or former Employee and must be treated differently during the hiring process.

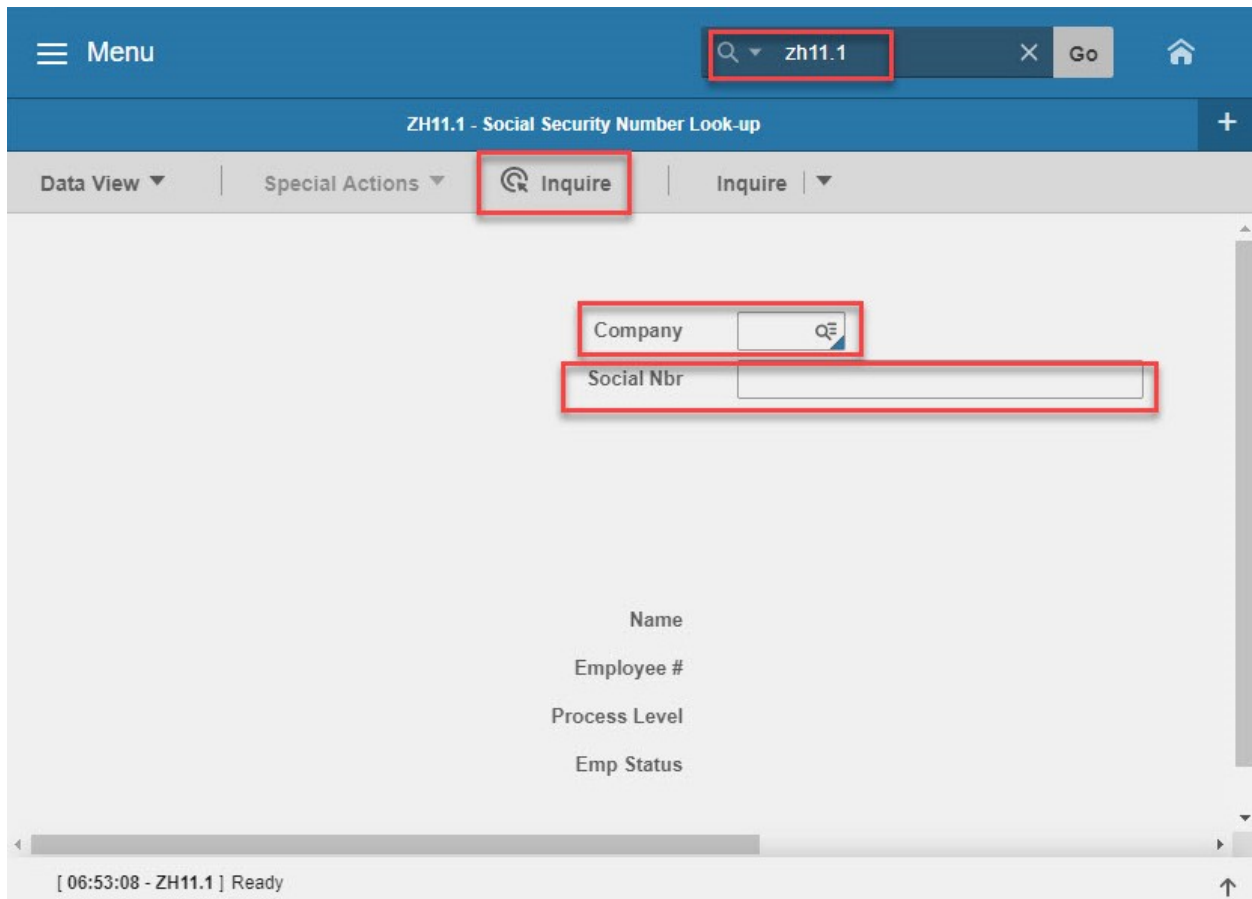
When using this form during the hiring process, if the SSN is not found, then the person needs to be hired following the Hire Process. If the SSN is found, the person needs to be hired following the Rehire Process or the Interagency Transfer Process.

This form can be used at any time to check a social security number against the database.

If an SSN number is found, the following information will be displayed:

- First and Last Name
- Employee's EIN
- Last Process Level
- Last Employee Status

Social Security Number Look-up (ZH11.1)



The screenshot shows the 'ZH11.1 - Social Security Number Look-up' form. At the top, there is a search bar with 'zh11.1' entered. Below the search bar, there are tabs for 'Data View', 'Special Actions', and 'Inquire'. The 'Inquire' tab is selected. In the center of the form, there are two input fields: 'Company' and 'Social Nbr'. Below these fields, there are labels for 'Name', 'Employee #', 'Process Level', and 'Emp Status'. At the bottom of the form, there is a status bar that reads '[06:53:08 - ZH11.1] Ready'.

Steps 1-5 of 5

No.	HRIS Field	Required (R) Optional (O)	Step / Action	Expected Results	Notes / Additional Information
1	Search Box	R	Type ZH11 and press the enter key on the keyboard.	The Social Security Number Form (ZH11.1) will open.	You will always use the Search Box to move from Form to Form.
2	Company Field	R	Type 1 in Company field.	System will access information for Company 1.	All forms/actions must contain a 1 in the Company Field.
3	Social Security Number Field	R	Type the social security number with or without – (dashes).		Format: 999999999 or 999-99-9999
4	Inquire Button	R	Click Inquire to find information.	System will give information or message in lower left corner.	<ul style="list-style-type: none"> Example 1 - If social security number is not found message in lower left corner will be; <i>Social Security Number does not exist.</i>

No.	HRIS Field	Required (R) Optional (O)	Step / Action	Expected Results	Notes / Additional Information
					<ul style="list-style-type: none"> • Example 2 - If social security number is found you will see; <i>the Employee's Name, EIN, Process Level and Status.</i> • Example 3 - If social security number is not in the right format message in lower left corner will be; <i>Social Nbr differs from country US format.</i>

Notes

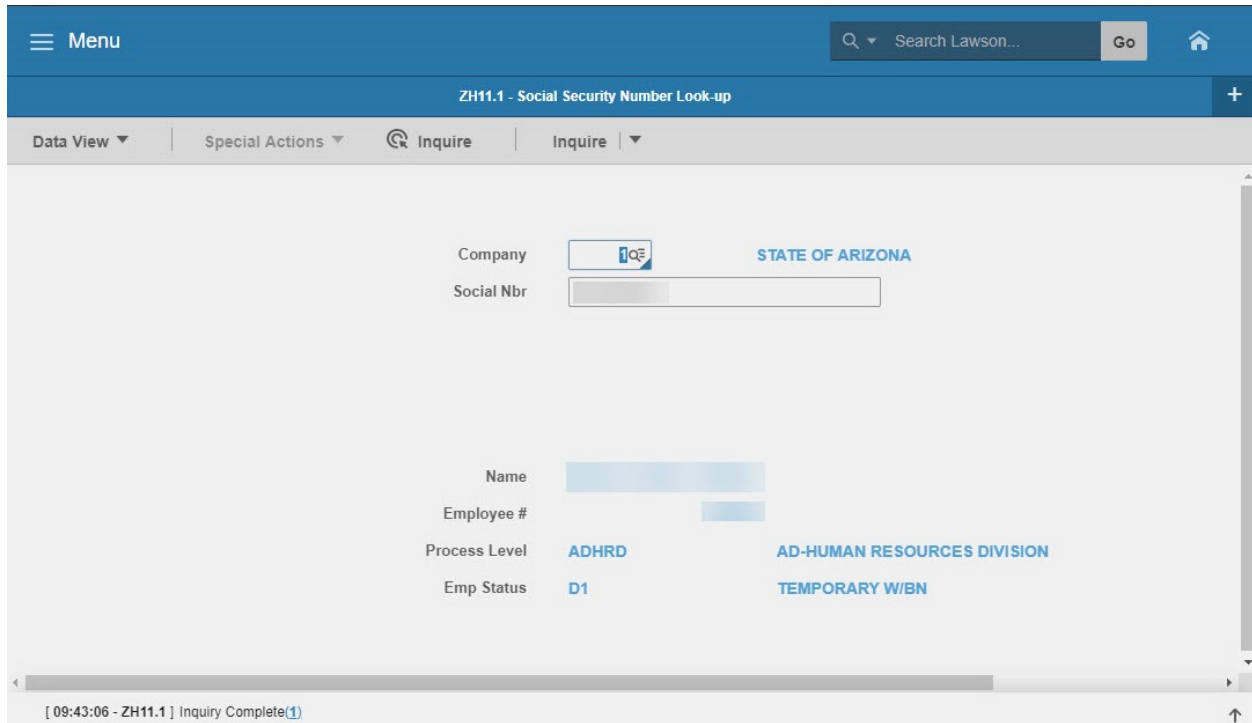
- If the Social Security Number Lookup form is being used for verification, then the process is complete and you can continue with your work in HRIS.
- If completing this form as part of the New Hire or Rehire Process, continue with the next step as described for either the New Hire Process or the Rehire Process.

No.	HRIS Field	Required (R) Optional (O)	Step / Action	Expected Results	Notes / Additional Information
5	Search Box (See Search Box- Step 1)	R	<ul style="list-style-type: none"> •Type XP31.1 for the New Hire without Talent Process •Type XP52.1 for the New Hire with Talent •Type XP52.1 for the Rehire Process. 	HRIS Form Appears	Continue with the New Hire or Rehire Process as outlined in those training manuals.

Example 1 - If you receive this message, continue with New Hire Process.



Example 2 - If you see the applicant information, then the applicant is already in HRIS. If the applicant has a terminated status, you need to complete the Rehire Process, which may also require an Interagency Transfer to be completed.

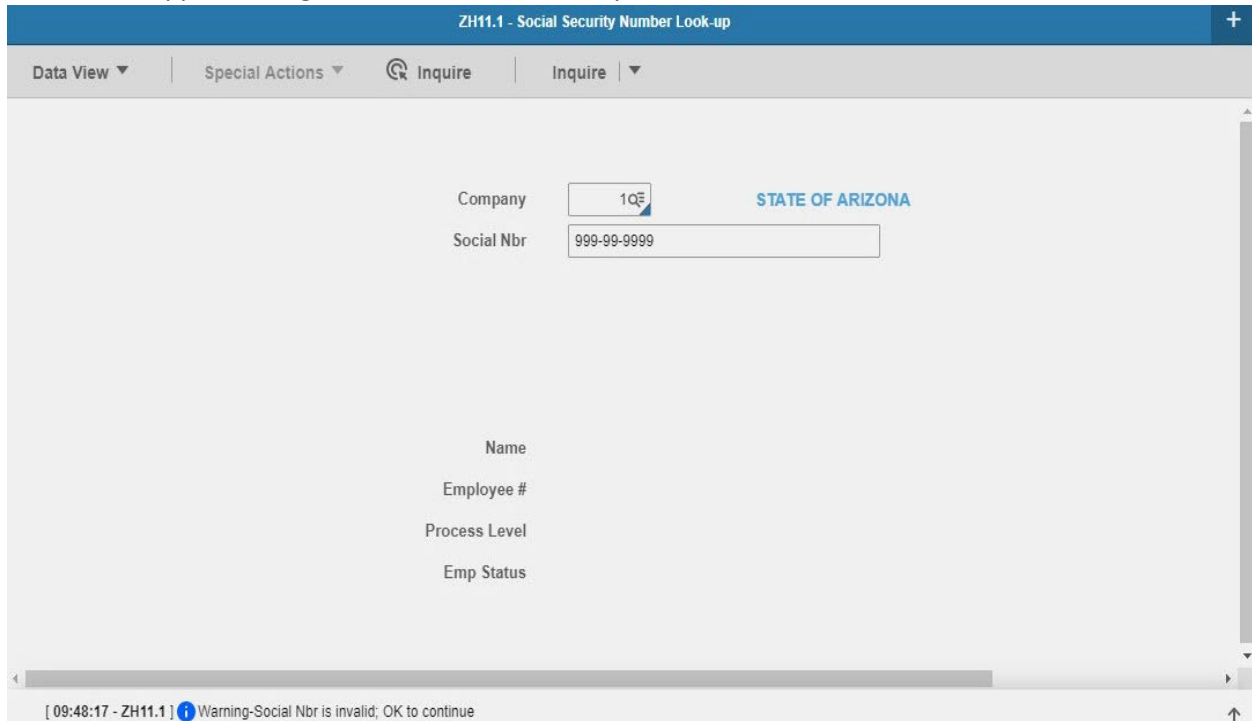


The screenshot shows the 'ZH11.1 - Social Security Number Look-up' interface. The 'Company' field is set to 'STATE OF ARIZONA'. The 'Social Nbr' field is empty. Below the input fields, the system has populated the following information:

Name	[REDACTED]
Employee #	[REDACTED]
Process Level	ADHRD AD-HUMAN RESOURCES DIVISION
Emp Status	D1 TEMPORARY W/BN

At the bottom of the screen, a status bar indicates: [09:43:06 - ZH11.1] Inquiry Complete(1)

Example 3 - If you receive this message, the Social Security Number is in the wrong format or is an invalid Social Security Number. Check to ensure the number was keyed correctly. If it was, then contact the applicant to get the valid Social Security Number.



The screenshot shows the 'ZH11.1 - Social Security Number Look-up' interface. The 'Company' field is set to 'STATE OF ARIZONA'. The 'Social Nbr' field contains the invalid value '999-99-9999'. The system has populated the following information, but it is mostly blank:

Name	
Employee #	
Process Level	
Emp Status	

At the bottom of the screen, a warning message is displayed: [09:48:17 - ZH11.1] Warning-Social Nbr is invalid; OK to continue